

MEDICAL REFERRAL POLICY

In the event of medical matters that require physician attention, students will be referred to partner medical facilities. Students are required to follow-up with the Student Health Center and present any medical documentation from the referral.

The Health and Wellness Center recognizes individual health, safety, and wellness. While emergencies may occur anytime while on campus, the Office of Student Health and Wellness assumes limited responsibility for medical treatment of its students. Student health staff will continue to provide assistance to students in obtaining emergency medical attention and/or referrals from independent medical providers if services cannot be performed at the Health and Wellness Center.

MISSION STATEMENT

The mission of Dillard University Student Health Services is to provide basic medical care, while promoting and enhancing students' health and wellbeing. DUSHS is committed to providing quality, comprehensive, confidential, accessible, and cost-effective health care, health education, and health promotion services that are specifically designed for the unique needs of Minority College students.

We also strive to promote healthy behaviors and lifestyle choices through educational programming on campus. SHS serves to assist students in the pursuit of their academic goals and personal development consistent with the mission of the College.



Student Health and Wellness Center

Dillard University
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New Orleans, LA 70112
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Dillard University Student Health and Wellness Center

Office of Student Affairs
Division of Student Success

Tel: 504-816-4532
Fax: 504-816-4680

Facebook: [@DUhealthandwellness](https://www.facebook.com/DUhealthandwellness)
Twitter: [@studenthealthdu](https://twitter.com/studenthealthdu)
IG: [@du_healthandwellness](https://www.instagram.com/du_healthandwellness)

Services, Policies, & Procedures

WELLNESS SERVICES

- DU students receive unlimited office visits with a board certified, licensed practical nurse.
- **There is no co-pay or fee for services.**
- Hours of operation are 8:30am-4:30pm, Monday thru Friday. The center is closed on DU approved holidays and weekends; however, the Chief Medical Officer is on call 24hrs for any student emergencies through the Office of Campus Safety, to include medical and psychological emergencies.
- DU students do not need appointments; office visits are open on a walk-in basis.
- The licensed practical nurse provides weekly phone follow-ups as needed.
- The licensed practical nurse responds to any emergency event on campus during the standard hours of operation (8:30am-4:30pm, Monday thru Friday).
- Diagnostic tests are done free of charge: Screenings/testing for strep throat, blood sugar, bladder infections, pregnancy. *Fees may be associated with the following: lab testing (STI/STD), emergency room visits, ambulance, prescriptions, and referrals to other providers.
- Over the counter (OTC) medications and basic first aid supplies/care are provided for the students **free of charge**.
- Sports physical exams, excluding electrocardiogram (EKG) and x-rays, are provided for the athletic division free of charge on Mondays only (given by the Chief Medical Officer).

STUDENT HEALTH ADMISSIONS POLICY

All students are required to provide proof of mandated immunizations. These immunizations include the following:

- Measles I&II
- Mumps
- Rubella
- Tetanus-Diphtheria
- TB Skin test
- Meningococcal

Students who fail to provide proof of all the above listed immunizations will not be admitted into the classroom until proper documentation is submitted to the Student Health Center.

STUDENT DATA STORAGE POLICY

All student files are maintained in a locked and secured file cabinet with access only being granted to staff of the Student Health Center and administration upon request.

NON-MEDICAL EMERGENCY POLICY

Although the medical professional is not able to leave the Health and Wellness Center for non-emergent, Residential Hall visits, the following is the standard procedure to be followed in the event a student should become ill while on campus grounds:

If a student is unable to physically ambulate to the Health and Wellness Center and does not verbalize the need to go the Emergency Room, Public Safety should be notified to assist with transporting the student to see the Medical Professional.

In the event the student does verbalize a need for an Emergency Room visit at a local hospital of their choice, the RA should notify Public Safety, who in turn, will follow proper protocol to notify EMS, and the Medical Director.

*The student, or RA, should notify the Office of Student Health and Wellness with information on the student (i.e. hospital, student I.D., etc.); so that hospital's discharge instructions can be reviewed and reinforced by the medical professional.

MEDICAL EMERGENCY POLICY

The following medical emergency procedures will occur according to the category:

1. The student in need of medical assistance (or the student present if the student in medical need is unable to respond) will contact Dillard University Campus via telephone at 814-4911.
2. The Campus Police dispatcher will send an officer immediately to the location.
3. The dispatcher will contact the Health and Wellness Center and notify them of the medical emergency occurring in the residential facility.
4. Dependent upon the emergency, the determination is made as to whether or not an ambulance needs to be called. If an ambulance is needed, Campus Police dispatcher makes the call and directs the ambulance to the correct location on campus.
5. The student in need of medical assistance (or the student present if the student in medical need is unable to respond), will complete the Health Information Sheet that goes along with the student to the ER.
6. Campus Police will complete an incident report and forward a copy to Student Affairs.

FACULTY/STAFF AND CAMPUS VISITOR'S (NON-STUDENTS, NON-FACULTY AND NON-STAFF)

In situations involving faculty/staff and especially visitors to our campus, Campus Police is notified and an ambulance is called at the expense of the individual unless they request a taxi cab (at their expense) or if they are able to drive themselves or arrange transportation.

The University (Student Health Center) will not assume responsibility for individuals other than our students.