



## Fall 2020 Plan to Return to Campus FAQs

July 9, 2020 Zoom Session with Dr. Walter Kimbrough, President

### **ACADEMIC AFFAIRS**

#### **Q: What happens if a student does not comply with the university's social distancing policy, i.e. wearing of mask?**

*A: Dillard University is requiring all faculty/staff/students to wear masks as outlined in the [#ReconnectDU plan](#) that was released July 9, 2020. In the event a student elects to not wear a mask or abide by the social distancing policy, the faculty member/administrator has the right to refuse service to the student. Wearing a mask not only protects you, it protects those around you. Wearing face masks will be required in classrooms, offices, dining areas and other common areas. No exceptions.*

#### **Q: Online vs hybrid – what happens if an outbreak occurs?**

*A: In the event the University is required to alter its normal educational activity, faculty and students should be prepared to pivot to a fully virtual environment. Appropriate notices will be shared with the University community should a change be warranted.*

#### **Q: Are online classes available?**

*A: Currently most classes are hybrid and about 15% of them are wholly online. However, we are exploring options that will allow students who choose not to return to campus to remote into classes. Dr. Eartha Johnson, Dean of Faculty and Student Academic Services, will provide updates regarding such soon.*

#### **Q: Since the University is moving to both online and in person teaching, will a laptop be required for our online portion of the class?**

*A: The University has always encouraged each student to bring a laptop or some applicable device to campus for learning. While the university does have computer labs for student use, it is highly recommended that each student be in possession of their own device to perform their course work. Technology will be improved as necessary to allow faculty and students to have a positive online experience (i.e., ensure all computer labs are functional and WI-FI access is sufficient).*

**Q: What is the plan for the spring semester?**

A: *It is too soon at this time to make a decision regarding the spring semester. The University will monitor the pandemic accordingly throughout the fall semester and make a decision should a change be warranted, closer to the spring semester.*

**Q: If we choose to attend online, will we lose our housing?**

A: *No you will not lose your housing. Please contact Residential Life at [housing@dillard.edu](mailto:housing@dillard.edu) for additional information regarding residing in a residence hall while being enrolled online. In addition, Residential Life will be hosting a zoom session on Tuesday, July 14, 2020 to specifically address life under COVID-19 in our Residence Halls.*

**Q: Since fall break is cancelled, are there other breaks?**

A: *No. The [revised academic calendar](#) does not allow for other breaks during the fall semester. There will be no classes scheduled on Fridays. Fridays are designated for university convocation, science labs, nursing clinical courses, academic support, testing and other programming. The Friday programming schedule will be released in August.*

**BUSINESS OFFICE (fiscal affairs)**

**Q: Will there be a tuition discount if online is elected?**

A: *Tuition will remain flat for the 2020-2021 school year. There will not be a reduction in tuition if a student elects to take their courses online.*

**Q: Since the semester is ending early, will there be a discount on room/board?**

A: *No, there will not be an adjustment to room and board given the revised academic calendar.*

**Q: If I am forced into a single room, why do I have to pay the increased difference?**

A: *To accommodate social distancing, students in Camphor, Hartzell, Williams and Straight will be placed into single occupancy rooms within each suite. Students placed in these double rooms will be charged the regular original double room rate for each facility. Students placed in double rooms in Gentilly Gardens and SUNO apartments will be charged the regular original double room rate. Students in originally designed single rooms will be charged the regular original single room rate. Please refer to page 9 of the [Fall 2020 #ReconnectDU plan](#) for additional information.*

**Q: If there are no triple rooms, and I requested one, am I required to pay the increase for the single room?**

A: Triple rooms are available in Gentilly Gardens only. The regular original triple room rate value will be assessed. Please refer to page 9 of the [Fall 2020 #ReconnectDU plan](#) for additional information.

## **RESIDENTIAL LIFE**

**Q: I am from California, will we be guaranteed housing?**

A: Dillard University provides housing for all first year students on campus (proper). Upon receipt of the Enrollment Fee and the Housing Application a room assignment will be made and sent to the student.

**Q: What happens to out of state students if an outbreak occurs?**

A: In the event the city requires the university to move to an online teaching/working environment, those students in residential life will be instructed on how and when they must (if required) vacate the residence halls.

**Q: What documentation will be required for testing?**

A: A copy of the recent test results via paper or email will suffice on letterhead from a medical facility or agency.

**Q: How will social distancing be enforced in the residence halls?**

A: Campus residential spaces will be subject to social distancing and reconfiguration to adhere to CDC guidelines and best practices. Visitation will be suspended; number of people in common areas reduced; temperature checks will be administered of students and staff coming in and out daily, etc. Please refer to page 11-12 of the [Fall 2020 #ReconnectDU plan](#) for additional information. In addition, Residential Life will be hosting a zoom session on Tuesday, July 14, 2020 to specifically address life under COVID-19 in our Residence Halls.

**Q: How will social distancing be enforced in Kearny?**

A: Sodexo, Inc is the university's campus dining partner and has provided a [roadmap for safety](#) in the preparation and serving of meals. In addition, the appropriate spacing of tables and chairs has been completed as well as additional eating space within the building to ensure compliance with social distancing. Outside options are also being considered. They have also outlined their cleaning practices. The university has reviewed and is satisfied with their mitigation practices.

**Q: How will room assignments be done? When will notification occur?**

A: The Office of Residential Life is currently making housing assignments. Notification is ongoing and will be sent to each student. Please refer to page 9 of the [Fall 2020](#)

[#ReconnectDU plan](#) for additional information. In addition, Residential Life will be hosting a zoom session on Tuesday, July 14, 2020 to specifically address life under COVID-19 in our Residence Halls.

**Q: When are they expected to leave campus?**

A: The last day of classes for the fall 2020 semester is Wednesday, November 24th. Per the revised Academic Calendar, students must vacate the residence halls by noon on November 25th.

**GENERAL QUESTIONS**

**Q: Will the university provide mental services or assistance for students who need help outside of the classroom?**

A: Student Support Services which is located in Dent Hall, Rm 110 will be available throughout the semester in person and virtually. Please contact Ms. Ridell Edwards, Director of Student Support Services at 504-816-4715 for assistance.

**Q: My child has not visited the campus, can we come to campus for a tour prior to move in?**

A: Currently due to the city being in phase two, campus tours are cancelled until further notice. A virtual tour is available by [clicking here](#). If and when we are able to do tours prior to move in day, we will notify the community.